

FAQ-NCWG email

Why do we need a single platform for Wing email?

This allows us to provide the best support we can. When members want to collaborate—by video conference, calendar sharing, or file sharing—it makes a big difference if we have one option that is well supported by our volunteer IT team: it's not reasonable to ask them to support multiple options. It also enables us to update and automate our mailing lists (for commanders, operations, and committees) in a more secure way.

What about data security?

One of the reasons we want to move to Office 365 is that Microsoft is willing to certify to us that our data is stored in a way that conforms to CAPR 120-1, ICL 28 Jul 2019 (“all Civil Air Patrol data must be hosted within the continental United States”).

Why are cadets being issued email accounts?

The Cadet Advisory Council (CAC) asked us to explore opportunities to provide safe and secure CAP email accounts to cadets. Cadets over age 13 will be issued accounts with protections in place in order to ensure that cadets are able to send and receive appropriate communications and that all cadet protection principles are maintained. Of course, a cadet's use of email or any other online resource is subject to parents' permission and control.

Can I keep all my old emails?

During the transition window, which has been open for some time and will extend through 31 JAN 2020, if NCWG IT staff receive a list of members who are using Google accounts set up through the wing (addresses ending in @nc###.ncwgcap.org), they will transition those accounts so that old emails are maintained to the extent possible.

Why are we in such a hurry?

This project started several months ago, and many units around the wing are already moved over to Office 365. We've had to set a deadline to close out the transition process so that we are in compliance with CAP regulations and so that our IT team can concentrate on the best possible level of service with our core mail and calendaring solution.